



**Integrated Care Fund 2018/19  
Project Brief**

Project Title	<i>Carers Information and Assessment Officer</i>
Is this a new project or continuation?	<i>New</i>
What alternative delivery concept is being tested?	<i>Inreach – a service to promote and support better recognition and practice around unpaid carers. Based within the 3<sup>rd</sup> sector and employed by CCC the post is designed to help all social services care management teams to become better at supporting unpaid carers in line with legislation and best practice. The role will provide information and signposting to practitioners who are engaged in supporting unpaid carers. The networks and services available from the 3<sup>rd</sup> sector and community services will be communicated through the worker ensuring that more practitioners know more about available resources to help carers. The role will promote good practice alongside the team Carers Champions and have formal links to the group for information sharing and exchange.  <i>In addition the role will provide assistance and or guidance to the process of assessment where it is requested and in circumstances where the allocation of carer's assessment is not clearly defined the worker will offer said assessment to ensure compliance.</i></i>
In which financial year will the project complete testing of concept?	<i>2019</i>
Which ICF theme does it align with?	<i>Broadly all themes but specifically 'unpaid carers'</i>
Regional Project Lead/Link Representative	<i>Sarah Jennings WWCP lead for Carers Jon Rees Carers Development Officer Carmarthenshire</i>
Local Authority Project Lead/Leads and/or Link Representative/ Representatives	<i>Avril Bracey Head of MH &amp; LD CCC Chris Harrison Head of Commissioning &amp; Carer Lead CCC Jon Rees Carers Development Officer Carmarthenshire</i>
HDUHB Project Lead/ Link Representative	<i>N/A</i>
Third Sector Project Lead/ Link Representative	<i>Alison Harries CEO Crossroads Carers Trust carmarthenshire</i>

1. **Background/Rationale:** *(No more than 300 words, including how your proposal (1) tests alternative delivery concepts (2) links with local strategies and plans such as **Transforming Clinical Services; Integrated Medium Term Plan; Well Being Plans etc.** (3) contributes to regional priorities and (4) supports delivery of objectives within the West Wales Area Plan.)*

The SSWB Act removed the historic eligibility criteria for carers and introduced the proportional assessment concept for service users and carers alike. Potentially this could result in many more carers seeking support. Prior to the creation of the role there has been a disconnect between social care team members and services in the third sector and the community that offer support to carers. This has consequently meant that teams are less aware of and less likely to utilise community based services to support carers. The role was identified to fulfil the role of connecting people and services to promote better carer support (Inreach). The role will test whether Inreach is worthwhile, particularly for the recognition and support of unpaid carers.

The role is new to Carmarthenshire and has no comparator to test it, however it introduces a significant tier of information and support for teams supporting unpaid carers. Outcomes of a qualitative nature are being sought to identify effect from practitioners, carers and third sector colleagues. Additionally there is discrepancy between teams on who is responsible for assessing parent carers of disabled children who don't qualify for social care. Parent carers of children, who don't qualify for social services, requesting an assessment will be offered assessment by the post holder.

The West Wales Care Partnership has an evolving Action Plan with a Carers Chapter included. Effective recognition and timely support for unpaid carers is an inclusive element of the plan and this role dovetails well.

A new strategic plan FOR Carmarthenshire will attempt, amongst other things, to target recognition and support for carers from an internal perspective and this role will help enable and ensure the strategic goals are met.

2. **Purpose: What will you do and how will you do it?** *The proposal should support at least one of the aims identified within the Welsh Government Guidance for use of the ICF. Please outline how your service would meet a particular Aim (or Aims).*

ICF Aim	Description of how your proposal will meet the Aim(s)
Support of Unpaid Carers	Carers are a priority group within ICF guidelines. The post will impact directly on better support for carers by facilitating knowledge and expertise to front line staff who are supporting carers. Informing and signposting is critical in supporting carers, many of whom don't ask for anything more than information. Whilst we have several carer information services commissioned from the third sector our monitoring of these services demonstrates that referral rates from social care teams are poor. The service will address this gap.

- 3. Outcomes:** Please list which of the outcomes from the regional outcomes framework attached will your proposal contribute towards and how it will do so (minimum of 1, maximum of 3.)

Regional Outcome(s)	Description of how your proposal will meet the Outcomes(s)

- 4. Implementation Timescales** – please indicate the following:

When will project development commence?	September 2017
When will initial expenditure commence?	September 2017
When will staff recruitment commence (if required)?	June 2017
When will project delivery commence?	October/November 2017
Expected date of completion of project concept testing.	July 2019
Expected date of project review/embedding learning into mainstream practice or termination.	July 2019

- 5. Amount Requested** (include detailed breakdown of costs and if revenue or capital)

£40,150 Salary plus Management Costs £2,000 per annum = £42,150

- 6. Proposed Performance Indicators:** (What will it enable you to achieve in addition to what you are doing now. i.e. how many additional participants/outcomes? Please refer to ICF 17/18 C)

Performance Indicators	
How much will you do? (Quantity)	How well will you do it? (Quality)
<ul style="list-style-type: none"> <li>• Number of Carers Assessments carried out (and further breakdown of teams referring)</li> <li>• Number of complex cases assisted (joint visits OR ADVICE ON SUPPORT)</li> </ul>	<ul style="list-style-type: none"> <li>• Carers feedback</li> <li>• Carer questionnaire</li> <li>• Team feedback</li> <li>• Practitioner questionnaire</li> <li>• Third sector feedback</li> <li>• Third sector questionnaire</li> </ul>

<ul style="list-style-type: none"> <li>• <i>Number of team visits made</i></li> <li>• <i>Number of team meeting attended</i></li> <li>• <i>Number of Third sector orgs met with</i></li> </ul>	
<b>How will people be better off as a result? (Quality and Quantity of effect)</b>	
<ul style="list-style-type: none"> <li>• <i>Carers will be better recognised and supported to maintain caring and have a life of their own</i></li> <li>• <i>Team practitioners will be supported to facilitate better outcomes for carers and thereby more compliant with the SSWBA</i></li> <li>• <i>Relevant Third sector orgs will feel more included and valued and ensure take up of their services</i></li> <li>• <i>The culture within social services will change – Carers will be better recognised, respected and have their rights upheld</i></li> <li>• <i>Carers will be more willing to sustain their caring role for longer</i></li> </ul>	

- 7. Sustainability:** *After testing and review, how will successful concepts be incorporated into either mainstream delivery, IMTP, TCS, Area Plan or Well-Being developments and what is the exit strategy? (no more than 100 words)*

As the post is effectively designed to assist deliver change within the culture of recognition and practice around unpaid carers its desirability will be determined by its success. The task is extensive and may require further funding beyond 2019 if outcomes are adequately impressive by then and there is obviously further achievements to be gained. However, the role is viewed as time limited in as much as it serves the purpose of change and will become redundant when that is achieved.

**8. What are the implications if this business case isn't supported?**

Carers are the back bone of community care (providing 96% of all community care) and as society changes their availability and willingness to provide care is diminishing. This is due to smaller families, high rates of divorce (fewer spousal carers), a smaller world (where children and grandchildren can live the other side of the country or the world and not be available to provide care), increasing equalities (where there are now as many females in the workforce as males leading to fewer people wanting to give up lucrative careers to provide unpaid care), a society driven by consumerism and greed that will effectively mean people are not in a position to care whilst they have such high financial commitments.

Essentially we are going to see decreasing numbers of carers and increasing numbers of people needing support e.g. (Ageing population, developing medicines and clinical interventions). Currently Carers contribute circa half a billion pounds to the health and social care economy in Carmarthenshire. A significant reduction in this will inevitably transpire into a burden for services. We are bound to improving how we support carers and uphold their rights, how we recognise them and respect their contributions. By doing more we will secure committed and sustainable caring roles that we can rely on in future.

**9. Please provide supporting evidence of engagement with key stakeholders, in the development *or* delivery of the project, particularly 3<sup>rd</sup> sector and community partners when alternative delivery concepts are being tested.**

The creation of the role came about due to the Carmarthenshire Carers Forum seeking to address perceived shortcomings. Agreement to invest and explore was agreed between the Forum and senior management. The role is hosted by 3<sup>rd</sup> sector partner Carers Trust Crossroads Sir Gar and the role is implicit in embedding community and third sector support firmly within the community care teams.

**10. Please ensure a completed 12 month budget profile is attached.**

	Q1	Q2	Q3	Q4	Total
Salary Costs	10,038	10,038	10,038	10,038	£40,150
Management Costs	500	500	500	500	£2,000
					£42,150