



**Integrated Care Fund 2018/19
Project Brief**

Project Title	Capital Project CEREDIGION – Maintaining independence through provision of accommodation based solutions
Is this a new project or continuation?	Continuation
What alternative delivery concept is being tested?	Early intervention to prevent housing need from escalating into housing crisis through delivery of handyperson and essential repairs in the home, and aligning these interventions into a housing health cost calculator.
In which financial year will the project complete testing of concept?	2019-20
Which ICF theme does it align with?	<ul style="list-style-type: none"> • Frail and older people • People with learning disabilities • Children with complex needs • Carers
Regional Project Lead/Link Representative	
Local Authority Project Lead/Leads and/or Link Representative/ Representatives	Gaynor Toft
HDUHB Project Lead/ Link Representative	Jina Hawkes
Third Sector Project Lead/ Link Representative	Hazel Lloyd-Lubran

1. **Background/Rationale:** *(No more than 300 words, including how your proposal (1) tests alternative delivery concepts (2) links with local strategies and plans such as **Transforming Clinical Services; Integrated Medium Term Plan; Well Being Plans etc.** (3) contributes to regional priorities and (4) supports delivery of objectives within the West Wales Area Plan.)*

As highlighted by the West Wales Population 2017, according to the Office for National Statistics, the population of West Wales has a higher proportion of older people than the Welsh average, and that already high proportion is predicted to increase significantly in the coming years, as average life expectancy in the region follows the national upwards trend. There is an increased number of elderly in Ceredigion who are living longer, resulting in increased health needs. More people across the whole of England and Wales are living past 100, with an increase from 7,090 in 2002 to 12,320 in 2012 (ONS mid term data). With this ageing population there are predictions about the likely health challenges

that people will face, and these include: 32% increase in number of people with mobility problems; and 35% increase in hospital admissions because of falls by 2030. Furthermore, the Population Assessment identifies that *'A range of 'accelerating factors' have been identified within people's environments that might increase the likelihood of them developing an ongoing health condition, or aggravate the effects of existing conditions, and against which mitigating action should be taken. These include unemployment, low wages and poor housing conditions.'* (pg 14).

With the introduction of the Social Services and Wellbeing Act and Wellbeing of Future Generations Act there is now statutory recognition that early intervention and prevention needs to be at the heart of service planning and delivery; with an increasing focus being placed on statutory service providers and the 3rd sector working together more collaboratively in achieving these statutory duties. The capital interventions being delivered through these scheme meets these requirements of providing innovative and preventative solutions that enable vulnerable residents to remain and be cared for within their homes, thus preventing admissions to hospital as well as enabling discharge from hospital.

In February 2017, Porth Gofal commenced operation and receives referrals through a single point of access for social care and community health adult services (which will develop further in the future). The service is a multidisciplinary group made up of Social Care, Nursing and Therapies who triage the enquiry and agree a joint care plan. It has been identified that a significant proportion of clients who are assessed in Porth Gofal also have housing issues which are affecting their health and wellbeing. Referrals into Care and Repair and local authority housing services have seen referrals increase as it is identified that early intervention on housing matters will prevent longer term more expensive solutions later on in life.

2. Purpose: What will you do and how will you do it? *The proposal should support at least one of the aims identified within the Welsh Government Guidance for use of the ICF. Please outline how your service would meet a particular Aim (or Aims).*

ICF Aim	Description of how your proposal will meet the Aim(s)
Integration	This project is linked to the ICF revenue work streams including Accessing Alternatives to Admission, third sector Caring Communities programme and Community falls clinic to provide the following:
Partnership working and co-operation	
Prevention	

ICF Aim	Description of how your proposal will meet the Aim(s)
Alternative Delivery Methods	<p>1. Home based visiting service to assess and advise on safety issues within the home followed up with an advice letter and agreed repairs via grants and additional agreed services.</p> <p>2. Assessment and referrals for Emergency Repair Assistance Grant that enables elderly and vulnerable people to remain within their homes through the provision of essential repair and delivery of care packages carried out to improve housing standards and access roads that will safeguard their health and safety and maintain independence.</p> <p>The purpose of this proposal is to build upon the evidence base that housing and housing related care and support services can make a significant financial contribution to health and social care economies through the provision of additional support for early intervention housing improvements and adaptations. This will take the form of support provided for maintaining independence, the early discharge from and prevention of hospital admissions through undertaking repairs to driveways/tracks to allow a Care Package to be delivered for the clients within the comfort of their own homes and provision of home safety and affordable warmth options for private householders. This fact is demonstrated in case studies included within this bid proposal based on the British Research Establishment's Housing Health Cost Calculator (https://www.housinghealthcosts.org/)</p> <p>Therefore in summary the purpose of the project is to ensure:</p> <ul style="list-style-type: none"> • Timely discharge to patients by supporting elderly and / or vulnerable individuals to return safely to their own homes or in a suitable setting; This will include home safety assessment and subsequent measures that promote safety in the home (non-adaptation type works) using the model of the Handy person service already provided in Pembs and run for a 3 month period in Ceredigion. • Support elderly and / or vulnerable individuals to remain safely in their own homes. This will include emergency repairs to properties where significant hazards that pose a threat to the safety of elderly/vulnerable occupant(s) have been identified e.g. cold homes, fire, slip, trip, falls hazards. This work will extend to address access issues to remote rural properties, where care packages have not been delivered due to these access challenges.* <p>Improve access tracks/lanes to enable safe provision of care and support in the home</p>

3. Outcomes: Please list which of the outcomes from the regional outcomes framework will your proposal contribute towards and how it will do so (minimum of 1, maximum of 3.)

Regional Outcome(s)	Description of how your proposal will meet the Outcomes(s)
Citizens get the right care and support, as early as possible.	This proposal involves an assessment being undertaken of the home environment identifying any hazards presented to

<p>Citizens live in a home that best supports them to achieve their well-being.</p>	<p>the occupant living safely in their home. Any hazards identified may then be addressed by a handyman or via an Emergency Repair Assistance Grant allowing the elderly/vulnerable residents to remain within their homes. These are minor works that are low cost, however they provide a lifeline to the residents by providing additional support for early intervention housing improvements and adaptations.</p> <p>As well as identifying hazards in the home, there is opportunity to undertake a 'what matters conversation' with the citizen, that will identify further opportunities to signpost and refer to other third sector or other services as appropriate</p>
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4. Implementation Timescales – *please indicate the following:*

<p>When will project development commence?</p>	<p>This project will continue in April 2018, until March 2019. These projects have previously been in place and funded via ICF with the Handyman scheme being integral to the success of the 3rd sector CRT that is also funded through ICF revenue. Both organisations involved have successfully delivered the project in the past. Therefore this will be a continuation of this project.</p>
<p>When will initial expenditure commence?</p>	<p>April 2018</p>
<p>When will staff recruitment commence (if required)?</p>	<p>N/A</p>
<p>When will project delivery commence?</p>	<p>Officers from both organisations involved will deliver their respective part of this project. Enquiries will be forwarded from various organisations and individuals and officers will visit the homes to assess and determine whether there is a need for intervention. The works will be undertaken either by the handyman or a trusted contractor to ensure that the property is safe for the resident.</p>
<p>Expected date of completion of project concept testing.</p>	<p>2019-20</p>
<p>Expected date of project review/embedding learning into mainstream practice or termination.</p>	<p>2019-20</p>

5. Amount Requested (*include detailed breakdown of costs and if revenue or capital*)

<p>£60,862 – Home assessments and Handyman scheme £120,000 – Emergency Repair Assistance Grants Total £180,861 - CAPITAL</p>
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6. Proposed Performance Indicators: *(What will it enable you to achieve in addition to what you are doing now. i.e. how many additional participants/outcomes? Please refer to ICF 17/18 C)*

Performance Indicators	
<ul style="list-style-type: none"> Percentage of people reporting that their accommodation is suitable for their needs Percentage of people who rate the people that provided their help, care and support as excellent or good 	
How much will you do? (Quantity)	How well will you do it? (Quality)
<ul style="list-style-type: none"> 120 Home Safety assessments carried out. 95 Handyperson interventions completed. 40 Emergency and minor repair Assistance and grants delivered 	Client will be asked to complete satisfaction questionnaire
How will people be better off as a result? (Quality and Quantity of effect)	
<ul style="list-style-type: none"> Satisfaction questionnaire will also include questions related to impact of the intervention Patient stories and case studies applied to the Housing Health Cost Calculator 	

7. Sustainability: *After testing and review, how will successful concepts be incorporated into either mainstream delivery, IMTP, TCS, Area Plan or Well-Being developments and what is the exit strategy? (no more than 100 words)*

Opportunities for ensuring this project is sustainable beyond this financial year will be sought, including:
 West Wales Care and Repair operate an administrative charge to the client of £45/£50 on the Handyperson scheme which would generate income and contribute to the long term sustainability of the service. In addition clients are offered a Pay Private Service for works that exceed the £300 threshold if they are ineligible for referral into the local authority housing service.
 Grants provided by the local authority are issued with the lifetime recharge i.e. upon sale or transfer of the property then the value of the grant works becomes repayable.

9. What are the implications if this business case isn't supported?

This proposal supports meets the aims of the ICF as well as duties contained within the Social Services and Wellbeing Act and Wellbeing of Future Generations Act. The delivery of the project is also integral to the effective delivery of other ICF revenue bids namely Accessing Alternatives to Admission, third sector Caring Communities programme and Community falls clinic. If this business case is not supported, this will result in elderly and vulnerable residents unable to remain within their own homes or efficiently discharged from hospital/other care setting due to urgent works being necessary or there are safety issues

within the home. These can result in accidents and injury to the elderly and vulnerable resident. There would be an increased number of admissions into hospitals and an increase in NHS costs (refer to examples in Appendix 1 below).

This will also result in delays in hospital discharge where ambulances cannot access the properties due to the condition of the driveways, and a Care Package that cannot be delivered, again resulting in an extended stay in hospital resulting in increased costs to the NHS.

10. Please provide supporting evidence of engagement with key stakeholders, in the development or delivery of the project, particularly 3rd sector and community partners when alternative delivery concepts are being tested.

This project has been developed in conjunction with partners involved in:
3rd sector Community Resource Team including CAVO, British Red Cross, CAB Ceredigion and West Wales Care and Repair
Local Health Board – county management team and steering group
Local authority – housing and social services
Service user – feedback is also gathered from those recipients of services in order to ensure that it is being planned and delivered as effectively as possible.

11. Please ensure a completed 12 month budget profile is attached.

Q1: £22, 607.63

Q2: £22, 607.63

Q3: £45, 215.25

Q4: £90, 430.50