Integrated Care Fund 2018/19
Project Brief

Project Title	Complex Needs Accommodation Project
Is this a new project or continuation?	Continuation
What alternative delivery concept is being tested?	Progression model
In which financial year will the project complete testing of concept?	2018/19
Which ICF theme does it align with?	*Identify local accommodation solutions for people who are accommodated out of area, individuals with complex needs and people with learning disabilities*
Regional Project Lead/Link Representative	Chris Harrison, Head of Joint Strategic Commissioning
Local Authority Project Lead/Leads and/or Link Representative/ Representatives	Jo-Anne Jones, Policy, Planning and Change Manager (Adult Care)
HDUHB Project Lead/ Link Representative	
Third Sector Project Lead/ Link Representative	

1. **Background/Rationale:** *(No more than 300 words, including how your proposal (1) **tests alternative delivery concepts** (2) l**inks with local strategies and plans such as** ==Transforming Clinical Services; Integrated Medium Term Plan; Well Being Plans etc.== (3) **contributes to regional priorities** and (4) **supports delivery of objectives within the West Wales Area Plan.**)*

The **learning disability strategy** has been developed for Pembrokeshire based on extensive engagement with all stakeholders and links have been made with the regional population needs assessment and the regional partnership board priorities.
- Choice, self-direction and control over decisions that affects the lives of people with a learning disability
- Improved quality of life through improved choice of accommodation for people with a learning disability.

The **Regional LD Statement of Intent**:
To improve community resilience and enablement through choice, self- direction and control for people with learning disabilities over decisions affecting their lives
To commission services that strengthen quality and value for money across the range of services provided for people with a learning disability
To build community resilience and capacity across a range of services that support people with a learning disability

Population Needs Assessment

Empowering people with a learning disability to decide who provides their support and what form that support takes

Development of a defined model of care and support based on the principles of the progression model

Increased access and availability of local housing and accommodation to enable people with a learning disability to live as independently as possible, in a place of their choice

Strengthening pathways back to local communities following education, and developing local education and work opportunities in communities and making the necessary adjustments for people with a learning disability

This project links with **regional work** being carried out by West Wales Care Partnership in partnership with the Housing LIN and will underpin regional work at a local level.

The Regional Population Assessment identified a need for access to a range of accommodation options and accommodation support.

2. **Purpose: What will you do and how will you do it?** *The proposal should support at least one of the aims identified within the Welsh Government* Guidance *for use of the ICF. Please outline how your service would meet a particular Aim (or Aims).*

ICF Aim	Description of how your proposal will meet the Aim(s)
ii. establish a more proactive approach, seeking to identify those people at risk of becoming 'stuck' within secondary care with a resulting impact upon their ability to return to independent living;	Mapping demand for and supply of accommodation for adults with complex needs within Pembrokeshire to identify at-risk cohorts to target Proactively developing accommodation options for adults with complex needs and matching clients' needs to appropriate properties Working with Health and Social Care to identify clients at risk of becoming institutionalised to support them on a journey of progression where possible
v. encourage innovation and develop new models of delivering sustainable integrated services;	Working at the interface of Health, Social Care and Housing to develop opportunities for innovative accommodation solutions.
vi. promote and maximise independent living opportunities, including provision of timely home adaptations;	Developing links with landlords and housing providers to match housing voids and create appropriate accommodation options Training and development role with accommodation providers and landlords to ensure positive and enabling practice, where individuals are supported to retain and obtain choice and control Working with the Council's Adaptations team to develop a range of accommodation options Individuals enabled to regain / maintain maximum independence

ICF Aim	Description of how your proposal will meet the Aim(s)
ix. identify local accommodation solutions for people who are accommodated out of area, individuals with complex needs and people with learning disabilities.	Insight into the needs of these groups and planning to take needs into account Local housing solutions identified Increased access and availability of local housing and accommodation to enable people with complex needs to live as independently as possible, in a place of their choice

3. **Outcomes:** *Please list which of the outcomes from the regional outcomes framework attached will your proposal contribute towards and how it will do so (minimum of 1, maximum of 3.)*

Regional Outcome(s)	Description of how your proposal will meet the Outcomes(s)
Citizens live in a home that best supports them to achieve well-being	Strategic development of appropriate accommodation options for service users allows enhanced opportunities for service users to access suitable accommodation and related support. Need and supply are mapped and understood, allowing for effective management of both. Service users in out of county residential placements could be repatriated if appropriate options were developed in county.
Citizens get the right care and support, as early as possible	In line with the duty created by the Social Service and Well-being Act to provide preventative services, the development of effective housing options will contribute towards preventing the development of service user needs for care and support, reducing the existing needs for care and support for those who have such needs, and will enable them to live their lives as independently as possible. Maximises use of resources, matching clients with vacancies and other clients and offering choice and control over accommodation options. Building relationships with housing providers, developing new options and ensuring a sustainable market to support future needs. Accommodation options are presented in a timely manner to ensure that the right care and support is delivered at the right time.

4. **Implementation Timescales** – *please indicate the following:*

When will project development commence?	Project commenced

When will initial expenditure commence?	Ongoing
When will staff recruitment commence (if required)?	Already recruited
When will project delivery commence?	Commenced in Q3 2017/18
Expected date of completion of project concept testing.	31.3.2019
Expected date of project review/embedding learning into mainstream practice or termination.	Ongoing

5. **Amount Requested** (*include detailed breakdown of costs and if revenue or capital*)

£14,533.20 to cover officer costs at 2 days per week for 12 months.

Post title	Hours	Grade	SCP	Salary (top of grade)	On-Costs	Subtotal	Pro rata'd for 2 days per week
Accommodation Officer	14.8	7	30	£27,358.44	8,180.71	£35,539.15	14,215.66

6. **Proposed Performance Indicators:** *(What will it enable you to achieve in addition to what you are doing now. i.e. how many additional participants/outcomes? Please refer to ICF 17/18 C)*

Performance Indicators	
How much will you do? (Quantity)	**How well will you do it? (Quality)**
Number of clients matched with properties *Number / percentage of voids will decrease, with associated void costs*	*Percentage of successful placements* *Feedback from stakeholders on satisfaction with new processes and systems*
How will people be better off as a result? (Quality and Quantity of effect)	
- Percentage of people reporting that their accommodation is suitable for their needs - Percentage of people whose care and support has helped them have a better quality of life	

7. **Sustainability:** *After testing and review, how will successful concepts be incorporated into either mainstream delivery, IMTP, TCS, Area Plan or Well-Being developments and what is the exit strategy? (no more than 100 words)*

This post will pump-prime accommodation options in Pembrokeshire for adults with complex needs and develop, implement and embed systems and processes to ensure that following the project lifespan joint working and accommodation management is embedded into normal practice.

9. **What are the implications if this business case isn't supported?**

It would inhibit the ability to develop a strategic approach to housing options for adults with complex needs, which is a service priority identified within the local Learning Disability Strategy, regional Housing Needs Analysis and national work under the Act. This would limit the ability to provide appropriate accommodation options, and impede the ability of clients to fulfil accommodation aspirations and associated aspirations around independent living and progression.
Financial implications resulting from the gap in management of housing voids and the lack of appropriate housing solutions would continue.

10. **Please provide supporting evidence of engagement with key stakeholders, in the development *or* delivery of the project, particularly 3rd sector and community partners when alternative delivery concepts are being tested.**

The Pembrokeshire Draft Learning Disability Strategy is a joint Health and Social Care strategy. It was informed by extensive engagement with service users, carers and other key stakeholders associated with the strategy.
The Accommodation Project Group membership comprises Housing, Finance and Social Care representatives.

11. **Please ensure a completed 12 month budget profile is attached.**

Monthly budget profile:

1	2	3	4	5	6	7	8	9	
1184.638	1184.638	1184.638	1184.6383	1184.638	1184.6383	1184.638	1184.638	1184.638	1184.63